

Privacy Collection Notice

Referral to Third-Party Community App [Goin' B.V.] (App).

1. Who is collecting your information

- a. Federation University collects and uses your personal information for the purposes set out below.
- b. This notice is provided in addition to, and operates in conjunction with, any other privacy collection notices or consents that you have received from Federation University Australia.
- c. If you have any questions in relation to your personal information, you may contact the Federation University Privacy Officer at privacyofficer@federation.edu.au. If you are not satisfied with our response, you may contact the Office of the Victorian Information Commissioner: www.ovic.vic.gov.au.
- d. Federation University handles personal information in accordance with the University [Information Privacy Procedure](#).

2. How we collect your information

- a. You can choose to sign up to the App. **Use of the App is voluntary.**
- b. The App is operated by an independent overseas third-party, Goin' B.V. with company registration number 81086695, located at Westerkade 15, 3511 HB, Utrecht, The Netherlands.
- c. If you choose to join the App, the App provider will collect your information directly from you. The provider will then disclose to Federation University certain information about you.

3. What we collect from the App

- a. The University will receive: your full name, contact details (e.g., email, phone), nationality and any identified feedback you provide in the App.

4. Why we collect your information (primary purposes)

- a. To facilitate pre-arrival engagement and community building for international students and prospective students.
- b. To provide information about study options, events and services, respond to your enquiries and support student recruitment and onboarding.
- c. To manage our relationship with you and improve our services.

5. Direct marketing

- a. We may use your contact details to send you information about courses, scholarships, events and student services that may be of interest to you. You can opt out at any time using the unsubscribe facility or by contacting us.

6. Usual disclosures

- a. Within the University: relevant staff in our Marketing and Global and Engagement teams will have access to the information on a need-to-know basis.
- b. Our service providers: vendors who support our communications and systems (e.g. email, CRM, analytics) may be given access to the information.
- c. The App provider: will separately process your information under its own privacy policy and terms of use. We recommend that you also review these documents prior to signing up to the app. We will not disclose your information back to the provider.

7. Overseas handling

- a. The App provider is based in Netherlands, and the App may host/process your information overseas.
- b. The University will receive and store your information in Australia and may allow limited access by our service providers located overseas. We take reasonable steps (including contractual, technical and organisational measures) to ensure that any overseas handling organised directly by us protects your data.

8. Is provision of information required?

- a. No. Use of the App is voluntary. If you choose not to join or not to share your details, we may be unable to provide some pre-arrival community features through the App, but you can still obtain information about studying with us through other channels.
- b. Use of the App is also subject to the provider's own privacy policy and terms of use.

9. Data quality and security

- a. We take reasonable steps to ensure the information we use is accurate, complete and up to date. Please tell us if your details change. We protect personal information with appropriate security controls.

10. Access and correction

- a. You can request access to, and correction of, personal information the University holds about you by contacting the Privacy Officer. You may also manage your details within the App directly with the provider.
- b. We collect this information as reasonably necessary for our functions and activities as University, including student recruitment and support, consistent with the Information Privacy Principles in the Privacy and Data Protection Act 2014 (Vic).